



# Ambrose Avenue Practice Notes



**Compiled by the Patient Participation Group for its members**

**August 2016**

**Issue 3**

## Are you using the Minor Illness Clinics?

The new Minor Illness Clinics have got off to a reasonable start since they were launched in June but more patients could make use of them instead of taking up appointments with GPs that they do not really need. The clinics are run by Nurse Practitioners who, as the name suggests, can issue prescriptions if needed. Joanne Irons is now part of the team running the sessions every weekday morning.

## New face to face information service on dementia

Information and advice those diagnosed with dementia and their carers is available from surgery-based sessions. Staffed by the Alzheimer's Society, and dealing with all kinds of dementia, you can book for up to half an hour of free support on everything from likely progression of the disease to changing habits and peer support.

## Remember to cancel unneeded appointments

In June 177 appointments at our surgeries were wasted by patients simply not attending. Meanwhile other patients could not get to see a doctor. Cancel unwanted appointments.

## Your patient group will be out and about

Please stop and say hello if you are visiting the surgeries on Monday August 15. The active members of the Patient participation Group .... those who meet monthly .... are manning information stands at both surgeries and would be delighted to hear your views and opinions as well as those of general patients.

## Doctors: Changes on the partner front

Dr Madeleine Wilson is enjoying being a retired GP. After long and valued service to the Practice she has retired as a partner. Her farewell step was not to accept a parting gift but ask that the £600 raised should be donated to Diabetes UK.

She is replaced as a partner ...or at least three quarters of one as she does not fulfil the usual working week ... by Dr Susannah Russell who joined the Practice as a salaried GP.

**Any comments, queries, praise or criticism to Patient Participation Group secretary Ray Hardisty on 07434 309261 or at [ray.hardisty@btopenworld.com](mailto:ray.hardisty@btopenworld.com)**