



Ambrose Avenue Practice Notes



Compiled by the Patient Participation Group for support members

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Issue 14

Flu Jab Day 2017 will be at Tollgate only

Every patient eligible for a free flu jab this year should receive a letter telling them. The new move is on top of the usual posters and text messages if your mobile number is registered with the surgery.

The Saturday flu vaccination clinic will be on October 7 from 8am to 1pm.

But, in another change, it will only be at Tollgate.

It will be on the usual walk-in process.

Free jabs are available to those: 65 years old or over; who are pregnant; have a serious medical condition; are the main carer for an elderly or disabled person whose welfare may be at risk if you fall ill; are the parent of a child who is over six months old and has a long-term condition and are a frontline health or social care worker.

If in doubt, please check with the reception staff at either surgery after 11am.

You chance to have a bigger say

We still have a couple of vacancies on the section of our patient group who meet monthly with the Practice management to discuss issues that concern us all face to face.

This team also holds regular information stalls at the surgeries, talks to patients about their general difficulties and how patient service can be improved.

They also conduct surveys and press for improvements.

If you are interested in the chance to move across, please contact secretary Ray. His mobile phone and email details are below.

Have a chat with those already 'active'

Members of the Patient Participation Group will be at both Ambrose and Tollgate surgeries on Wednesday September 27.

The sessions are organised so we can speak to patients about what is going on in the surgeries.

Sometimes we can help with signposting and advice. Other times we are told something that we can follow up with the management team.

Whatever, please do have a word with your fellow group members.

Any comments, queries, praise or criticism to Patient Participation Group secretary Ray Hardisty on 07434 309261 or at ray.hardisty@btopenworld.com